

January 18, 2024

Attention valued AmeriHealth Caritas VIP Care Plus (MMP) member:

The AmeriHealth Caritas VIP Care Plus (MMP) Member Handbook that was developed jointly by The Centers for Medicare and Medicaid Services (CMS) and the state of Michigan for Medicare-Medicaid Plans (MMP) plans has been updated.

The changes have been outlined below:

Member Handbook

Chapter 4

- **Page 11:** Addition of community health worker (CHW) benefit. \$0 cost-sharing.

Community Health Worker (CHW) Services

CHWs are non-licensed public health providers who facilitate access to needed health and social services for members. CHW services focus on preventing disease, disability, and other chronic conditions or their progression, and promoting physical and mental health. CHW services must be recommended by a licensed provider.

Conditions that may define a member's eligibility for CHW services include the following:

- diagnosis of one or more chronic health conditions including behavioral health;
- suspected or documented unmet health-related social needs; or
- pregnancy and post-partum.

For more information or to view the updated Member Handbook, visit www.amerhealthcaritasvipcareplus.com. or you can call Member Services to ask about your covered benefits or find out anything else you want to know about your health plan.

Call us at 1-888-667-0318 (TTY 711), seven days a week from 8 a.m. to 8 p.m.

You can also request to get a paper copy of your updated Member Handbook sent directly to your home.

Thank you,

AmeriHealth Caritas VIP Care Plus

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You can get this document for free in other formats, such as large print, braille, or audio. Call 1-888-667-0318 (TTY 711), 8 a.m. – 8 p.m., seven days a week. The call is free.

AmeriHealth Caritas VIP Care Plus is a health plan that contracts with both Medicare and Michigan Medicaid to provide benefits of both programs to enrollees.